



Lumepoint

Sub-Surface Laser Engraving, Made Effortless

Windows Security Guide

Installing Lumepoint on Windows 10 & 11

Version 1.0 | 2026

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SECTION 1

Why Windows Shows a Warning

About SmartScreen

Windows SmartScreen is a security feature built into Windows 10 and Windows 11. It checks downloaded files and applications against a database of known software. When an application is new or has not yet been downloaded by enough users, SmartScreen may display a warning before allowing it to run.

Why This Happens with Lumepoint

Lumepoint is a digitally signed application. This means it carries a valid code-signing certificate that verifies it comes from a trusted publisher and has not been tampered with. However, Windows SmartScreen also uses a reputation system based on how many users have downloaded and run a particular file. As a recently launched product, Lumepoint is still building this reputation score with Microsoft.

NOTE

The SmartScreen warning does not mean Lumepoint is unsafe. It simply means the application is new. As more users install Lumepoint, the warning will stop appearing automatically.

The steps in this guide cover three methods for bypassing the SmartScreen prompt so you can install and run Lumepoint without interruption. We recommend starting with Method A as it requires the fewest changes to your system.

IMPORTANT

Once installed, you can re-enable any settings you changed. We recommend using Method A first, as it requires the fewest changes to your system.

SECTION 2

Method A: SmartScreen Prompt (Recommended)

This is the simplest method and does not require you to change any Windows settings. When you double-click the Lumepoint installer, SmartScreen may display a blue or grey dialog box. Follow the steps below to proceed past it.

1 Run the Lumepoint Installer

- Locate the downloaded Lumepoint installer file (LumepointSetup.exe).
- Double-click the file to run it.
- If a SmartScreen dialog appears, do not close it — continue to the next step.

2 Click "More info"

- In the SmartScreen dialog you will see the text: *Windows protected your PC.*
- Click the link labelled **More info** below the main warning text.
- The dialog will expand to show additional details and a new button.

3 Click "Run anyway"

- After clicking More info, a button labelled **Run anyway** will appear.
- Click **Run anyway** to proceed with the installation.
- The Lumepoint installer will then launch normally.

TIP

If you do not see a More info link, your version of SmartScreen may display the dialog slightly differently. Look for any option to view additional details or proceed — it is usually a small text link below the main warning.

SECTION 3

Method B: Windows Security Settings

If Method A does not work, or if you prefer to adjust Windows settings before running the installer, you can temporarily change the SmartScreen setting within Windows Security. This method applies to both Windows 10 and Windows 11.

1 Open Windows Security

- Click the **Start** menu and type **Windows Security**.
- Click **Windows Security** in the search results to open the app.

2 Navigate to App and Browser Control

- In the left-hand menu, click **App & browser control**.
- This section manages SmartScreen settings for apps, files, and the web.

3 Adjust the SmartScreen Setting

- Under **Check apps and files**, you will see three options: Block, Warn, and Off.
- Select **Warn** or **Off** to allow unrecognised apps to run.
- Click **Yes** if prompted by a User Account Control (UAC) dialog.

4 Install Lumepoint

- Return to your Downloads folder and double-click **LumepointSetup.exe**.
- Follow the on-screen instructions to complete the installation.

5 Re-enable SmartScreen

- Return to **App & browser control** in Windows Security.
- Set **Check apps and files** back to **Block** or **Warn**.

IMPORTANT

We recommend re-enabling SmartScreen after installation. Leaving it turned off reduces your system's protection against other potentially harmful software.

SECTION 4

Method C: Windows Defender Exclusion

If Methods A and B do not resolve the issue, you can add the Lumepoint installer as an exclusion within Windows Defender. This tells Windows Defender to skip scanning that specific file, which prevents it from blocking the installation.

1 Open Windows Security

- Click the **Start** menu and search for **Windows Security**.
- Open the app from the search results.

2 Go to Virus and Threat Protection

- In the left-hand menu, click **Virus & threat protection**.
- Scroll to **Virus & threat protection settings** and click **Manage settings**.

3 Add an Exclusion

- Scroll down to the **Exclusions** section.
- Click **Add or remove exclusions**, then **Add an exclusion** and select **File**.
- Navigate to your Downloads folder, select **LumepointSetup.exe**, and click **Open**.

4 Install Lumepoint

- Double-click **LumepointSetup.exe** to run the installer.
- Follow the on-screen instructions to complete the installation.

5 Remove the Exclusion

- Return to the **Exclusions** section in Windows Security.
- Find **LumepointSetup.exe**, click the three-dot menu next to it, and select **Remove**.

NOTE

Exclusions apply only to the specific file you select. Removing the exclusion after installation has no effect on the installed Lumepoint application itself.

SECTION 5

After Installation

Re-enabling SmartScreen

If you changed any Windows Security settings during installation, please restore them once Lumepoint is installed and running. This keeps your system protected against other unverified software.

To re-enable SmartScreen, open **Windows Security**, navigate to **App & browser control**, and set **Check apps and files** back to **Block** or **Warn**.

Verifying Lumepoint is Running Correctly

Once installed, launch Lumepoint from your Start menu or desktop shortcut. You will be prompted to enter your licence key, which was sent to you by email at the time of purchase. If Lumepoint opens without any further security warnings, the installation has been successful.

If you continue to experience issues after following all three methods, please contact our support team:

Resource	Details
Email support	support@lumepoint.com
Support page	www.lumepoint.com/support
Website	www.lumepoint.com

NOTE

Lumepoint's reputation score with Microsoft SmartScreen will improve automatically as more users download and install the application. Future installers will not trigger this warning once the threshold has been reached.